



STANBIC BANK UGANDA INFORMATION SECURITY POLICY STATEMENT

Stanbic Bank Uganda Management has established a documented Information Security policy based on the requirements of ISO/IEC 27001:2013, which is appropriate for the purpose of the organisation. This policy includes Information Security objectives necessary to protect the Confidentiality, Integrity and Availability of Information Assets from all threats, whether internal or external, deliberate or accidental in relation to the processing, transmitting and storing of sensitive bank and customer information.

The advancement of Technology has brought about rapid and significant transformation in the way businesses operate in the financial services industry. Technology is now a key driver for business strategies including innovation, production and distribution networks to meet customer needs. As technology becomes increasingly integrated into business processes, the need for adequate and effective governance and management of both Information Technology (IT) resources and any constraints is imperative. A key component of this business imperative is the protection of the Bank corporate networks and Technology systems from unauthorised access, intrusion and attacks that threaten the confidentiality, integrity and availability of information and the underlying systems and the ability to detect and adequately respond to these threats. The Bank as such is committed to consistently undertake the following measures;

- Establishing and implementing risk-based Information Security controls.
- Periodically reviewing and updating operational procedures of all business functions.
- Complying with statutory regulatory requirements and contractual security obligations.
- Spreading security awareness amongst Staff, interns, service providers, third party contractors and end users of Stanbic Bank Information Systems.
- Managing and controlling access to all business applications and Information Systems
- Managing security incidents effectively through an Incident Management framework.
- Managing and controlling remote working and Teleworking sessions.
- Developing Business Continuity Plans that addresses Information Security continuity
- Continually improving the information Security Management system (ISMS) through regular reviews of measurable security objectives.
- Ensuring that all IT assets that are accessible to suppliers are protected with security controls and non-disclosure clauses in the contracts and service level agreements agreed to and signed between both parties.
- All media (as used for the storage of data) must be managed, transferred and disposed in a manner that prevents the unauthorised disclosure, modification, removal or destruction of information stored, and must be done in accordance with legislative requirements in respect of data storage and privacy.
- The confidentiality, authenticity, availability and integrity of data and information must be ensured through the effective use and management of cryptographic technologies.

Stanbic Bank Uganda Management is committed to satisfy applicable requirements related to information security; and to the continual improvement of the information security management system (ISMS).

Crested Towers, Short Tower 17 Hannington Road Kampala, Uganda / P O Box 7131 Kampala, Uganda / Telephone: 0417154600/ 0312224600 / Website: www.stanbicbank.co.ug

Stanbic Bank Uganda Limited (Registration number 80020001471657) A member of the Standard Bank Group of South Africa

Directors: Patrick J. Mangheni (Chairman), Anne Juuko* (Chief Executive), Patrick Mweheire*, Eva G. Kavuma*, Olusola David Borha** Elizabeth K. Ntege*, Josepha T. Ndamira* Damoni Kitabire* Emma Mugisha * Ugandan **Non-Ugandan



This policy must be communicated to internal parties (Stanbic Bank Staff) through Intranet, Induction training, ISMS awareness, Seminars and a signed ISMS policy must be displayed at all prominent places within the Bank.

This policy must be communicated to external interested parties [defined under sec 4.2 of this ISMS Manual] through publishing on the Stanbic websites, communicated through email, or during contract signing and make the ISMS policy signed along with NDA.

Any changes to the ISMS policy must be communicated to internal parties and external parties.

Stanbic Bank Uganda Management

A handwritten signature in blue ink, appearing to read 'Anne Juuko', written over a faint blue line.

Anne Juuko - Chief Executive